

## Online Customer Support Information



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### Windows 2000 DSL Configuration

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Click on Start / Settings / Control Panel.

Double click on "Network and Dial-up Connections".

Right mouse click on "Local Area Connection".

Choose Properties in the menu.

Highlight "Internet Protocol (TCP/IP) and click the Properties button.

Select the Option "Use the following IP address".

Fill in the "IP address", "Subnet mask", and "Default gateway"

boxes with those supplied by BAIS

Select the option "Use the following DNS server addresses"

Preferred DNS server: 205.219.84.5

Alternate DNS server: 205.219.84.7

Click "OK".

### Setting Up Windows NT

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Right mouse click on network neighborhood and in the menu that pops up, select "Properties".

Click on the "Protocols" tab of the network window that pops up.

Double click on "TCP/IP Protocol".

In the "IP Address" tab, fill in the IP Address, Subnet Mask, and Default Gateway entries with those supplied by BAIS

Click on the "DNS" tab.

In the "Host name" box, put in "Your BAIS Login"

Under DNS Server Search Order, click "Add..."

Type in 205.219.84.7 and press "Add"

Click "Add..." again.

Type in 205.219.84.5 and press "Add"

Now press OK at the bottom of the Microsoft TCP/IP Properties window.

Then press OK at the bottom of the Network window.

If you get any error type messages about WINS, disregard them.

It should now request you reboot your PC. When your PC reboots

it should be ready to go!